**EARLY WARNING SIGNS** 

CRISIS

SIGNS OF

## Symptoms that friends/family would see

## Symptoms that creditors would see



## **Top symptoms**

## **Top symptoms**

Clearly linked to finance

Spending without a plan

Obvious use of credit

Mentioning overdrafts/debts

Less obviously linked to finance

Stressed

Showing off purchases

Unopened bills

They're moody, but why? Money? Drugs? Bad day?



He looked miserable, but he still didn't say what was going on.

Withdrawal from socialising

Over or under-eating

Change in weight

**Stress and moodiness** 

**Arguing more** 

Depression

Insomnia and exhaustion

Changing use of credit (e.g. for everyday spending)

Making minimum payments only on some cards

Approaching spending limits on cards

Using multiple cards

"I'm managing well: I only pay the minimum on my cards so it's fine."



"I remember applying for a fourth loan and almost hoping I wouldn't get it."

Missed payments

Card juggling: paying off debts on cards with other cards/debts, making 'space' on cards for more spending

Spending little time in the black

Hitting spending limits

Applying for credit to pay off debt

Quotes taken from face to face discussions



Financial behaviours Physical symptoms

Emotional symptoms Behavioural symptoms



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