



By Email Only

15 January 2021

Freedom of Information Ref No. FOI36

Dear [REDACTED]

Thank you for your Freedom of Information request received on 7 December 2020.

You asked Money and Pensions Service the following:

“I am writing to you under the Freedom of Information Act 2000 to request the following information in regard to the gender pay gap. As you will be aware you must do this if your company has 250 or more employees, and it is currently unavailable on your website (Public information). I would like to know:

- 1. How many complaints or internal queries have you received regarding gender pay gap, each year for the last two years?**
- 2. What is the organisational gender pay gap broken down by level within the business i.e., Exec, Manager, Senior Manager, Business Head and lastly Director?**

Please include any interim roles. Please provide the above information digitally, preferably in the form of an excel spreadsheet.”

Money and Pensions Service Response:

On 1 January 2019, Pension Wise, The Pensions Advisory Service, and the Money Advice Service merged to form the Single Financial Guidance Body (SFGGB), an arms-length body of the Department for Work and Pensions (DWP), which is part of the Civil Service. Subsequently, on 1 April 2019 these organisations became known as the Money and Pensions Service (MaPS).

Organisations that employ 250 or more employees are required by the government to publish and report specific figures about their gender pay gap. The report should be published by 31 March annually. With regards to point 1, you have asked: How many complaints or internal queries MaPS has received regarding the gender pay gap, each year for the last two years. As I have explained, neither SFGGB or MaPS existed two years ago in 2018.

Then from 1 January to 31 March 2019 SFGGB had less than 250 staff within each business stream, and therefore was not required to produce a Gender Pay Gap report in 2019. Following this, the statutory report for 2020 was suspended due to the impact of Covid-19. However, I can confirm MaPS did not receive any complaints or internal queries concerning the gender pay gap from 2020 to this present date.

With regards to point 2, we are currently working on the MaPS report for 2021 which will include various elements such as those mentioned in point 2. This information is exempt under Section 22 of the Freedom of Information Act as it will be published subsequent to 31 March 2021, and Section 22 covers information intended for future publication.

Money and Pensions Service

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**Money &
Pensions
Service**

I hope this information is helpful. If you have any queries about my response to your request do not hesitate to contact me. Please remember to quote the reference number above in any future communication.

Yours sincerely,



Complaints & Freedom of Information Officer

Your right to complain under the Freedom of Information Act

If you are not happy with this response you can ask for an internal review by e-mailing foi@maps.org.uk or by writing to Money and Pensions Service, 120 Holborn, London, EC1N 2TD. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted our own complaints procedure.

The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
<https://ico.org.uk/global/contact-us/> or telephone 0303 123 1113 or 01625 545745